



# Veeva Network MDM

Veeva Network MDM 26R1.1 Release Notes

June 2026



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## About these Release Notes

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These Release Notes describe all features that will be included in Veeva Network MDM 26R1.1.

### RELEASE DATES

- **Sandbox release** (version 26R1.1) - Friday, June 12
- **Production release** (version 26R1.1.1) - Friday, June 26

### SUBSCRIBE TO RELEASE NOTIFICATIONS

You can receive email notifications about upcoming software releases and the supporting documentation.

#### *Software releases and maintenance*

- [Veeva Trust Site](#)

At the top of the page, click **Subscribe to Veeva Trust Site** and subscribe to the Veeva Network MDM component.

#### *Release Notes and Data Governance documents*

The documents are posted in the following locations:

- Veeva Connect - Join the [Network MDM Community](#).  
To be notified as soon as the Release Notes are posted, go to your Veeva Connect profile and click **Settings**. On the Email Frequency page, expand the list and choose **Immediate**. Other notification options are **Daily** and **Weekly**.
- [Veeva Network MDM Online Help](#)

For more release information, see [About Network MDM Releases](#) in the *Veeva Network MDM Online Help*.

## Browser requirements

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Veeva Network MDM is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network MDM is not supported on mobile devices.



## Release Note updates

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The following updates have been made since the Early Release Notes were published.

### ENHANCEMENTS ADDED

- **Cluster management** - Updated cluster codes are added for Greece and the Netherlands.
- **OpenData subscriptions** - Administrators can configure the Primary CDA field (`primary_cda__v`) to be OpenData-managed.

### ENHANCEMENTS REMOVED

- **Data change requests** - Add requests submitted with no primary country defined will be automatically rejected.  
Support for this enhancement is planned for a future release.

All material in the Release Notes should be reviewed to ensure that updates to existing topics are noted.

## What's new

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The following key enhancements comprise the Veeva Network MDM 26R1.1 minor release.

|                                  |   | ST | DS | DM | AD |
|----------------------------------|---|----|----|----|----|
| <b>Announcements</b>             |   |    |    |    |    |
| Advanced notice for new fields   | Three new system fields are planned to be released in version 26R2.0. These new fields will be enabled by default in all Network MDM instances. |    |    | •  | •  |
| <b>General</b>                   |   |    |    |    |    |
| Product name                     | The user interface is now rebranded with the Network MDM product name.  | •  | •  | •  | •  |
| <b>Hierarchy Explorer Widget</b> |   |    |    |    |    |
| Export to Excel                  | Administrators can disable the option to export hierarchies to a Microsoft Excel file.  | •  | •  | •  | •  |
| <b>Data Change Requests</b>      |   |    |    |    |    |
| Master data disclaimer           | Users must confirm that DCR updates for mastered records do not come from external data sources.  | •  | •  | •  | •  |



|                                       |   | ST | DS         | DM | AD |
|---------------------------------------|---|----|------------|----|----|
| <b>IQVIA OneKey Connector</b>         |   |    |            |    |    |
| Process IQVIA reference data          | IQVIA custom reference field value lists in Network MDM are updated with the latest reference data provided by IQVIA. |    |            | •  | •  |
| Unmerge records                       | Network MDM can now unmerge OneKey records during the source subscription job.  |    |            | •  | •  |
| Integration dashboard                 | The IQVIA OneKey system is included in the dashboard.   |    |            |    | •  |
| <b>Data Model</b>                     |   |    |            |    |    |
| Cluster management                    | Updated cluster codes are available for Greece, the Netherlands, and the UK.  |    |            | •  | •  |
| <b>OpenData Subscriptions</b>         |   |    |            |    |    |
| Primary CDA address field             | Administrators can configure the Primary CDA field to be OpenData-managed.  |    |            | •  | •  |
| <b>Source Subscriptions</b>           |   |    |            |    |    |
| Reference data issues                 | Administrators can configure subscriptions to update records even though reference data issues are identified.        |    |            | •  | •  |
| <b>Vault CRM integrations</b>         |   |    |            |    |    |
| Vault CRM credential                  | A new Vault CRM credential supports the Network System User that is now provisioned in each Vault CRM instance.       |    |            |    | •  |
| <b>API</b>                            |   |    |            |    |    |
| Version                               | The Network MDM API is updated to v39.0.  |    | Developers |    |    |
| Restrict access to authorized systems | The Change Request Search and Retrieve APIs now enforce the system access restrictions in your user profile.          |    |            |    | •  |

**Note:** The System and Data Admin user has all the capabilities of the System Administrator and Data Steward users. Features and enhancements that apply to those users also apply to the System and Data Admin user.

## DATA GOVERNANCE

Specific updates for fields and reference data are provided in the [Veeva Network MDM Data Governance](#) document for every minor and major Network MDM release.



## Announcements

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### ADVANCED NOTICE FOR NEW FIELDS

To support a planned enhancement, new system fields will be added and enabled by default in version 26R2.0 (subject to change).

This early notification is provided so you can evaluate any potential impact on your current configurations and activities ahead of time.

- **26R1.1** - The fields are not available.
- **26R2.0** - The fields are currently planned to be in this release, but the release timing is subject to change.

### New fields

| Field Name                              | Label                       | Description  | Object                   |
|---|-----------------------------|--|--------------------------|
| <b>record_unmerged_date__v</b>          | Unmerged Date               | Date when the record was unmerged  | HCO, HCP, custom objects |
| <b>record_unmerged_from_vid__v</b>      | Unmerged from Network ID    | Network ID of record that this record was unmerged from  | HCO, HCP, custom objects |
| <b>record_unmerged_original_vids__v</b> | Original Record Network IDs | The Network IDs of the records that existed before they were merged. It confirms which original record's data is now being restored into the new record. | HCO, HCP, custom objects |

### Supported countries

- All countries

### Field details

|                               |   |
|-------------------------------|---|
| <b>Managed by OpenData?</b>   | Yes   |
| <b>Enabled by default?</b>    | Yes, for all Network MDM instances.   |
| <b>Immediate data impact?</b> | Yes   |
| <b>Profile layouts</b>        | The fields will be added to standard layouts. They must be added to custom profile layouts. |



### *Considerations for existing Network MDM instances.*

When fields are enabled by default, it can impact target exports and reporting.

- **Target Exports** - New fields will automatically be included in target subscriptions configured to export all objects and fields.

To prevent issues, either update downstream systems to accept the new data or limit the subscription to specific fields only.

- **Reporting** – Queries or saved reports using SELECT \* will return different results.
- **CRM Integrations** - The fields must be mapped in your Network Bridge to flow down to Veeva CRM or Vault CRM.

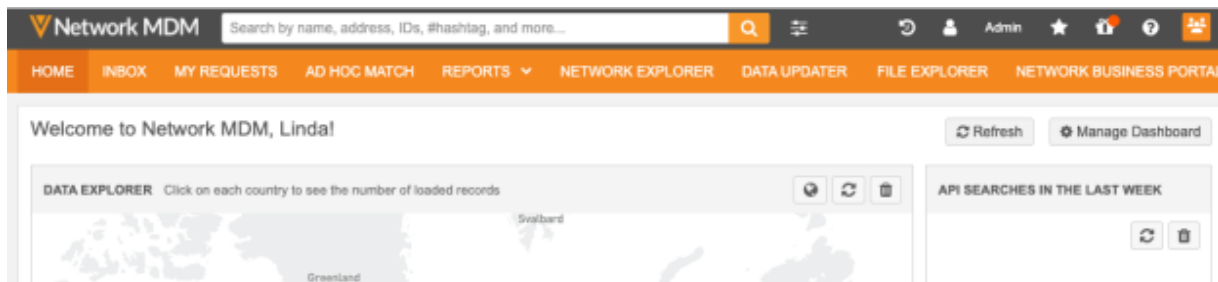
## General

---

### PRODUCT NAME

*Veeva Network* is now *Veeva Network MDM*. This new name highlights its power as a multi-domain master data management platform and customer master application that can be used with any reference data provider.

The rebranded product name now displays in the Network MDM user interface.



This enhancement is enabled by default.

### Updates

The updates are made to logos and labels in the Network MDM user interface.

The rebranded product name does not impact your instance names, feature configurations, or reporting.



## Hierarchy Explorer widget

Hierarchy Explorer is a Network widget that you can use to see all levels of an HCO's structure, making it easy to visualize their hierarchy and find new targets.

To enable Hierarchy Explorer in your Network instance, contact Veeva Support.

The following enhancement has been added for the Hierarchy Explorer widget in this release.

### EXPORTING HIERARCHIES

The option to export the hierarchy to a Microsoft Excel file is available from the **Child HCPs**, **Child HCOs**, and custom tabs. For compliance, it might be necessary to prevent users from exporting HCP and HCO details from the widget. Administrators can now configure the widget to hide the **Export to Excel** option from the **Actions** menu on these tabs.

This can be applied to Hierarchy Explorer embedded in Vault CRM.

The screenshot displays the Hierarchy Explorer interface for Mayo Clinic. At the top, it shows the organization name 'Mayo Clinic' with various tags like #npi, #crm, #healthsystem, #IDN, #addiction, and #hospice. Below this, there are filter buttons for 'All Hierarchies' and 'Oncology Hierarchy', along with an 'Apply Filter' button. The main content area is divided into tabs: 'Summary View', 'Child HCOs (Direct 54 | Total 65)', and 'Hospitals (25)'. The 'Child HCOs' tab is currently selected. Underneath, a list of health care organizations is shown. The first entry is 'Albert Lea Medical Center Mayo Health System', which is expanded to show its details, including tags like #addiction, #hospice, #hospital, and #npi. An 'Actions' menu is open for this entry, showing options: 'Add Child HCO', 'Add Tab', and 'Export to Excel'. The 'Export to Excel' option is highlighted with a red box.

This enhancement is available by default in your Hierarchy Explorer configuration. The **Export to Excel** option displays by default for widgets.



### *Hide Export to Excel*

1. Open a Hierarchy Explorer widget configuration (**Widgets & Portal > Network Widgets**).
2. In the **General Settings** section, a new heading, **Export to Excel Settings** displays.
3. Clear the **Display Export to Excel option** setting. It is enabled by default.

**SUMMARY VIEW SETTINGS**

Define how Summary View tab displays in your widget.

Set the Summary View tab as the first tab in Hierarchy Explorer

Display relationship types in Summary View by default

---

**EXPORT TO EXCEL SETTINGS**

Enable this option to allow users to export records from the Hierarchy Explorer to Excel.

Display Export to Excel option

4. **Save** your changes.

### *Existing property*

Previously, the **Export to Excel** option could be hidden using a widget property in your internal application or through a setting in the Network Portal.

If you are already using the property in your widget code (`hide-export-button="true"`) or the setting in the Network Portal, the **Export to Excel** option will not display in the widget.



## Data change requests

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### MASTER DATA DISCLAIMER

For compliance, you must now confirm that the new information you are submitting in a data change request was not sourced from another master data provider. This ensures that data that you license from another provider is not shared with another master provider.

The following message displays when you submit a change to a mastered field on a mastered record.

#### Disclaimer

*I confirm that the information I am submitting is based on my personal observations, research or interactions with an HCP/HCO, and is not based on any information my company licensed from another data provider.*

This enhancement is enabled by default in your Network MDM instance.

### Impacted records

The confirmation applies to records owned by the following master data providers:

- Veeva OpenData
- IQVIA® OneKey
- Other third-party data providers

### Required confirmations

The disclaimer displays only when you submit a change to a mastered field that is routed to a master data provider.

| Record Owner    | DCR Fields             | Confirmation Required? |
|-----------------|------------------------|------------------------|
| OpenData        | OpenData               | Yes                    |
| OpenData        | OpenData and Custom    | Yes                    |
| OpenData        | Customer               | No                     |
| Third Party     | Third Party            | Yes                    |
| Third Party     | Third Party and Custom | Yes                    |
| Third Party     | Custom                 | No                     |
| Locally managed | Custom                 | No                     |

### Supported DCRs

- Add Requests
- Change requests



### Confirming the DCR data

When you submit a change on a mastered record, the confirmation displays when you apply the change. You must confirm when you submit an add or change request through the following methods:

- Profile page
- Network widgets (Search, Profile, Hierarchy Explorer)

#### Example DCR submitted from the Profile page

On the Profile page, the confirmation displays on the **Apply Change Request** dialog.

**Apply Change Request** ✕

**You have made a change to OpenData data, Veeva data stewards will review this change as soon as possible**

Notes

Attachments +

You are about to upload an attachment to support a Data Change Request. By uploading, you confirm that the attachment contains HCO/ HCP contact details that you collected from publicly available or accessible sources. Only image file types will be accepted. Images shall not contain people or any offensive content.

Attach up to 3 photos to your change request. File size limit: 0MB per file

**Disclaimer \***

I confirm that the information I am submitting is based on my personal observations, research, or interactions with an HCP/HCO, and is not based on any information my company licensed from another data provider.

Select the checkbox to confirm that the data did not originate from another data source. The **Apply** button is not active until the confirmation is applied.

### Send to OpenData

Local data stewards must confirm that they are not including third-party data when they send a record to OpenData to start mastering.

The **Send to OpenData** button is not active until the confirmation is applied.



✕
Confirm Send to OpenData

**Requestor Notes**

Please provide additional information to assist in approval process for the request.

---

**Attachments**

You are about to upload an attachment to support a Data Change Request. By uploading, you confirm that the attachment contains HCO/HCP contact details that you collected from publicly available or accessible sources.

Only image file types will be accepted. Images shall not contain people or any offensive content.  
 Attach up to 3 photos to your change request. File size limit: 20MB per file

Browse Files

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**Disclaimer \***

You are attempting to send data to Veeva as part of an add request, and this data will become an OpenData record once validated.

I confirm that the information I am submitting is based on my personal observations, research, or interactions with an HCP/HCO, and is not based on any information my company licensed from another data provider.

Cancel

Send to OpenData

### Change Request API updates

The Change Request API contains a new parameter to identify the master data confirmation:

- **source\_verified**

Integration users should submit DCRs with the **source\_verified** parameter to confirm that data in the DCR is not from another data provider.

### Supported values

| Value        | Outcome   |
|--------------|---|
| <b>true</b>  | The DCR is routed to the appropriate master to be processed.<br><br><b>Note:</b> If the <b>source_verified</b> value is not defined, the DCR outcome is the same as <i>true</i> . However, it will not be logged in the Task Audit Log because there is no value. |
| <b>false</b> | The DCR on existing master managed fields are auto-rejected. If Review Rejections is on ( <b>Workflow Settings</b> ), a new add request or new sub-object is routed to local data stewards.   |

### API version

The **source\_verified** parameter is supported for Network API version 39. If the parameter is used in earlier API versions, it is ignored.



### Example request

```
POST https://my.veevanetwork/api/v39/change_request?source_verified=true
```

### Example response

```
{
  "metadata": {
    "creator": "john.smith@abc.com",
    "note": "Send DCR with attachments and verified source",
    "source": "External API",
    "source_verified": "true"
  },
  "entity_type": "HCP",
  "entity": {
    "first_name__v": "John",
    "last_name__v": "Yun",
    "hcp_type__v": "P",
    "hcp_status__v": "A",
    "is_target__c": "Y",
    "primary_country__v": "CA"
  }
}
```

The Search Change Request and Retrieve Change Request responses contain the **source\_verified** value if the parameter was submitted in the DCR.

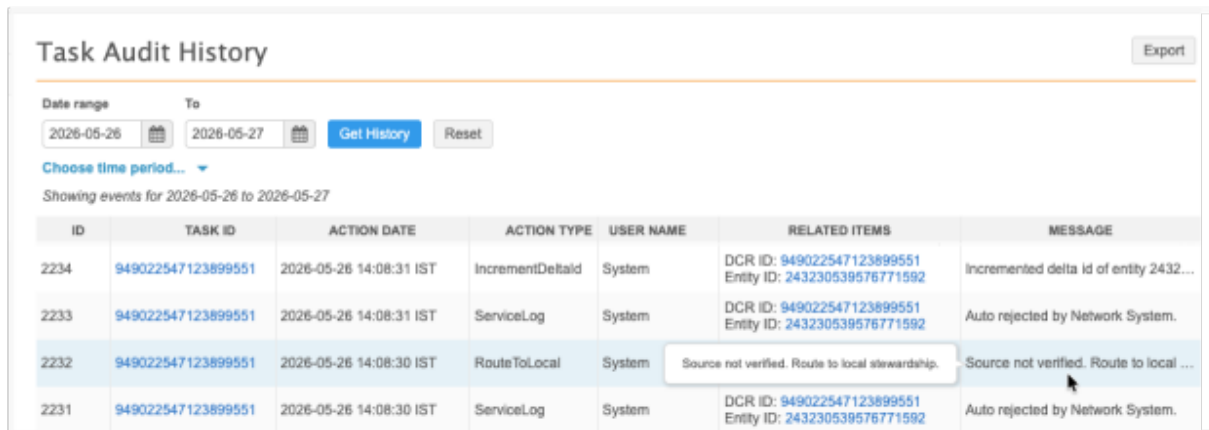
### Logs

Administrators can track the master data confirmation responses using the Task Audit History (**Logs**).

A new **Action Type** is created to identify the response for all DCRs.

| ActionType   | Message  |
|--------------|--|
| RouteToLocal | Source not verified. Route to local stewardship. |

### Example



**Task Audit History** Export

Date range: 2026-05-26 To 2026-05-27 Get History Reset

Showing events for 2026-05-26 to 2026-05-27

| ID   | TASK ID            | ACTION DATE             | ACTION TYPE      | USER NAME | RELATED ITEMS   | MESSAGE                                 |
|------|--------------------|-------------------------|------------------|-----------|---|---|
| 2234 | 949022547123899551 | 2026-05-26 14:08:31 IST | IncrementDeltaId | System    | DCR ID: 949022547123899551<br>Entity ID: 243230539576771592 | Incremented delta id of entity 2432...  |
| 2233 | 949022547123899551 | 2026-05-26 14:08:31 IST | ServiceLog       | System    | DCR ID: 949022547123899551<br>Entity ID: 243230539576771592 | Auto rejected by Network System.        |
| 2232 | 949022547123899551 | 2026-05-26 14:08:30 IST | RouteToLocal     | System    | Source not verified. Route to local stewardship.            | Source not verified. Route to local ... |
| 2231 | 949022547123899551 | 2026-05-26 14:08:30 IST | ServiceLog       | System    | DCR ID: 949022547123899551<br>Entity ID: 243230539576771592 | Auto rejected by Network System.        |



## IQVIA OneKey Connector

The IQVIA OneKey Connector was introduced in Network MDM 26R1.0. The bi-directional connection with IQVIA® OneKey enables you to seamlessly integrate OneKey as your third-party data provider for HCOs and HCPs.

**Important:** A third-party agreement (TPA) must be in place before OneKey data can be loaded into Veeva Network MDM.

The following enhancements are added in this release.

### PROCESSING IQVIA REFERENCE DATA

Network MDM now dynamically manages reference data updates from IQVIA to prevent HCP and HCO record rejections during data loads.

When the IQVIA OneKey source subscription runs, the OneKey custom reference field values in Network MDM (for example, types and specialty) are updated with the list of values from the IQVIA data model. These updates are applied before the data files are processed, eliminating data loading errors caused by missing reference codes.

This enhancement is enabled by default.

#### OneKey reference data file

As part of the IQVIA OneKey Connector, IQVIA publishes source files to your Network MDM FTP on a regular schedule as delta feeds. One of the files, `codetable.csv`, contains updates to IQVIA reference data.

The file is formatted so it can be consumed by Network MDM and be processed during the source subscription job.

#### Example file

|    | A       | B                            | C                   | D                   | E                         | F        | G           | H                        | I                        |
|----|---------|------------------------------|---------------------|---------------------|---------------------------|----------|-------------|--------------------------|--------------------------|
| 1  | PROCESS | COUNTRY_LIST                 | COD_ID_ONEKEY       | REFERENCE_TYPE      | LIS_LABEL                 | LIS_CODE | LANGUAGE_CD | COD_SHORT_LBL            | COD_LONG_LBL             |
| 2  | R       | "EG,IQ,JO,LB"                | DPT_WEG_0040        | SubtypeCodeOneKey   | Province                  | DPT      | en          | Dahok                    | Dahok                    |
| 3  | R       | "FK,GB,IE"                   | QLF_WUK_3Y          | QualificationOneKey | Qualification             | QLF      | en          | Medical Devices          | Medical Devices          |
| 4  | R       | "FK,GB,IE"                   | FAC_WUK_N3          | UniversityOneKey    | University                | FAC      | en          | Zaire                    | Zaire                    |
| 5  | R       | "AM,AZ,BY,GE,KG,K,SD,WRU,R4" | EducSpecialtyOneKey | Diploma Specialty   | SD                        | en       | en          | Child Endocrinology      | Child Endocrinology      |
| 6  | R       | "FK,GB,IE"                   | QLF_WUK_6F          | QualificationOneKey | Qualification             | QLF      | en          | Clinical Pharmacology    | Clinical Pharmacology    |
| 7  | R       | "CH"                         | TEN_WCH_1A          | TendencyOneKey      | Tendency/Medical Interest | TEN      | en          | Medical examiner         | Medical examiner         |
| 8  | R       | "FK,GB,IE"                   | FAC_WUK_30          | UniversityOneKey    | University                | FAC      | en          | Burkina Faso             | Burkina Faso             |
| 9  | R       | "AM,AZ,BY,GE,KG,K,STE,OPE"   | StateCodeOneKey     | State               | STE                       | en       | en          | Open                     | Open                     |
| 10 | R       | "FK,GB,IE"                   | DPT_WUK_0017        | SubtypeCodeOneKey   | County                    | DPT      | en          | Greater London           | Greater London           |
| 11 | R       | "CH"                         | SUB_WCH_GEO_C       | SubtypeOneKey       | Subdivision Level         | SUB      | de          | Geografische Koordinaten | Geografische Koordinaten |
| 12 | R       | "FK,GB,IE"                   | FAC_WUK_17          | UniversityOneKey    | University                | FAC      | en          | Belize                   | Belize                   |
| 13 | R       | "FK,GB,IE"                   | FAC_WUK_MB          | UniversityOneKey    | University                | FAC      | en          | West Indies              | West Indies              |
| 14 | R       | "EG,IQ,JO,LB"                | STE_CLO             | StateCodeOneKey     | State                     | STE      | en          | Closed                   | Closed                   |
| 15 | R       | "EG,IQ,JO,LB"                | DPT_WEG_0015        | SubtypeCodeOneKey   | Province                  | DPT      | en          | Ismailiya                | Ismailiya                |
| 16 | R       | "FK,GB,IE"                   | TEN_WUK_L4          | TendencyOneKey      | Tendency/Medical Interest | TEN      | en          | Stroke                   | Stroke                   |



Network MDM uses the following columns to process the IQVIA reference data.

| Column                  | Details  |
|-------------------------|--|
| <b>PROCESS</b>          | The action. <b>R</b> (Upsert) or <b>D</b> (Delete).  |
| <b>COUNTRY_LIST</b>     | The "Active Country" list.<br><br>The countries listed here determine if the code is added or removed from a country.  |
| <b>COD_ID_ONEKEY</b>    | The OneKey reference code.   |
| <b>REFERENCE_TYPE</b>   | The custom OneKey reference types used by the IQVIA OneKey connector.  |
| <b>LANGUAGE_CD</b>      | The Network MDM language code.<br><br>IQVIA sends one row for each language. For example, an update for "en" is one row, and an update for "fr" is another row.  |
| <b>COD_LONG_LBL</b>     | The translation label for the code description.  |
| <b>COD_END_VAL_DATE</b> | The date the code is valid until on the OneKey side. Typically, the date is defined as 9999-12-31.<br><br>This date column can be used to inactivate a reference code. Codes are also inactivated using <b>D</b> in the <b>Process</b> column. |

The other columns in the file are not considered during the reference data updates.

### *Supported actions*

Changes to the Network MDM reference field values will be made using the following details in the `codetable.csv` file.

| Action  | Process | Condition   |
|---|---------|---|
| Add reference code for an existing reference type | R       | COD_ID_ONEKEY does not exist for the REFERENCE_TYPE.  |
| Add reference codes for active countries          | R       | COD_ID_ONEKEY exists for the REFERENCE_TYPE and a new country is in the COUNTRY_LIST.                           |
| Remove reference codes from active countries      | R       | COD_ID_ONEKEY exists for the REFERENCE_TYPE and existing country is not in the COUNTRY_LIST.                    |
| Create or update reference code translation       | R       | COD_ID_ONEKEY exists or does not exist, language code is defined in LANGUAGE_CD, and COD_LONG_LBL is populated. |
| Inactivate reference codes                        | D       | COD_ID_ONEKEY exists for the REFERENCE_TYPE.  |
| Inactivate reference codes                        | R       | COD_ID_ONEKEY exists and COD_END_VAL_DATE is different from 999-12-31.  |



### Reference update job

When your IQVIA OneKey source subscription runs, the reference data job runs first as a separate job. The `codetable.csv` file is loaded and processed before the data files (`hcp.csv`, `hco.csv`) are loaded.

The job displays in the **Job History** section.

| ID  | START TIME              | DURATION | PROCESSED HCOS | PROCESSED HCPS | RUN TYPE | OUTCOME   | JOB TRIGGERS? |
|-----|-------------------------|----------|----------------|----------------|----------|-----------|---------------|
| 639 | 2026-05-26 15:09:46 IST | a minute | 165            | 2,011          | BY JOB   | COMPLETED | No            |
| 638 | 2026-05-26 15:09:46 IST | a minute | 479            | 2,740          | BY JOB   | COMPLETED | No            |
| 637 | 2026-05-26 15:09:46 IST | a minute | 250            | 3,813          | BY JOB   | COMPLETED | No            |
| 636 | 2026-05-26 15:09:46 IST | a minute | 114            | 1,325          | BY JOB   | COMPLETED | No            |
| 635 | 2026-05-26 15:09:45 IST | a minute | 0              | 0              | BY JOB   | COMPLETED | No            |

Click the **Job ID** to open the Job Details page.

On the page, you can see that the `codetable.csv` file was processed. Job statistics are not currently available for the reference data updates.

#### Job Details (ID: 635)

[View Job Impact Dashboard](#)
Cancel Job

---

Job Summary

Job Error Log

**Overview**

|  |                                  |
|--|----------------------------------|
| System IQVIA-OneKey                        | Subscription IQVIA_OneKey        |
| Start Time 2026-05-26 15:09:45 IST         | End Time 2026-05-26 15:10:37 IST |
| Job ID 635                                 | Duration a minute                |
| Percent Complete 100.00%                   | Current Stage FinalStage         |
| Outcome COMPLETED with errors and warnings | Started By PM Admin              |
| Number of Files Processed 1                | Number of Bad Records 2          |

**Job Settings Summary**

**Files Loaded Summary**

Network FTP Path inbound/IQVIA/OneKey/GCC

Folder / ZIP File GCC

| ALIAS     | FILE NAME     |
|-----------|---------------|
| REFERENCE | codetable.csv |

**Data Load Summary**

**Processed Data Summary**

| ENTITY                   | RECORDS PROCESSED |
|--------------------------|-------------------|
| Health Care Organization | 0                 |
| Health Care Professional | 0                 |



The relevant fields in the `codetable.csv` file are validated. If any required field is empty, the invalid row is dropped and a warning displays on the **Job Error Log** tab.

The job continues so the OneKey HCP and HCO data updates can be processed.

## Warnings

The following warnings are created for IQVIA reference data issues.

| Code         | Details  | Action   |
|--------------|--|--|
| <b>W0063</b> | A row is missing a value for the mandatory REFERENCE_TYPE column, making it impossible to categorize the record.           | Populate the REFERENCE_TYPE field for the specified line in your source file to ensure the code is mapped to the correct category. |
| <b>W0064</b> | The unique identifier for a reference code (COD_ID_ONEKEY) is missing for the specified reference type.                    | Provide the missing code value in the source file. Every reference entry must have a unique ID to be processed by Network MDM.     |
| <b>W0065</b> | The mandatory PROCESS column (instruction) is empty, so the system does not know whether to add/update or delete the code. | Add the appropriate instruction to the PROCESS column (for example, <b>R</b> for Replace/Update or <b>D</b> for Delete).           |
| <b>W0066</b> | The value provided in the PROCESS column is not supported. Only <b>R</b> (Replace) and <b>D</b> (Delete) are recognized.   | Correct the instruction value in the source file to either <b>R</b> or <b>D</b> as required.                                       |
| <b>W0067</b> | The reference code entry is missing a language code (LANGUAGE_CD) for its label.   | Ensure a valid ISO language code (for example, "en", "fr") is provided in the LANGUAGE_CD column for the specified line.           |
| <b>W0068</b> | The language code provided in the LANGUAGE_CD column is not supported or recognized by the system.                         | Verify and correct the language code to a supported standard format. Ensure the language is supported in Network MDM.              |
| <b>W0069</b> | The mandatory start date for the reference code's validity (COD_BEG_VAL_DATE) is missing.                                  | Populate the COD_BEG_VAL_DATE column in your source file with a valid start date.  |



| Code         | Details  | Action   |
|--------------|--|--|
| <b>W0070</b> | The value provided for the begin-valid date is not a recognized date format (YYYY-MM-DD).  | Correct the date in the COD_BEG_VAL_DATE column to match the expected format (YYYY-MM-DD).   |
| <b>W0071</b> | The reference code entry is missing an end-valid date (COD_END_VAL_DATE).  | Provide a valid end date in the source file. For codes that do not expire, use a far-future date or the standard system default.                     |
| <b>W0072</b> | The value provided for the end-valid date is incorrectly formatted or contains invalid characters.   | Verify and correct the date format in the COD_END_VAL_DATE column of your source file.   |
| <b>W0073</b> | The descriptive label for the reference code (COD_LONG_LBL) is missing.  | Provide a descriptive label in the COD_LONG_LBL column to ensure the reference code is identifiable in the UI.                                       |
| <b>W0074</b> | Multiple rows for the same reference code were found with contradictory instructions (for example, one row says Delete, another says Replace). | Review the source file for duplicate entries of the same reference code. Ensure the PROCESS instruction is consistent across all rows for that code. |
| <b>W0076</b> | The mandatory country list for the reference code's validity (COUNTRY_LIST) is missing.  | Populate the <b>COUNTRY_LIST</b> column in your source file with a valid list of countries.  |

### *Simulation mode*

If the source subscription job is run in Simulation Mode, the reference data updates in the `codetable.csv` file will be processed. The data updates will remain simulated as usual.

### **UNMERGE ONEKEY RECORDS**

Network MDM can now process unmerges that are sent from IQVIA in a source file. When your IQVIA OneKey source subscription runs, the OneKey records are unmerged. Previously, source subscription jobs processed the merged records only.

This enhancement is enabled by default.

### *Unmerged records file*

IQVIA publishes OneKey source files to your Network MDM FTP as scheduled delta feeds. One of the files, `merge_unmerge_events.csv`, contains merges and unmerges that need to be actioned in your instance.

The records IQVIA has merged and unmerged are identified by the OneKey ID value. When the source subscription runs, Network MDM will now unmerge the records in your instance.



## Example merge\_unmerge\_events file

| PROCESS | CHILD_ENTITY_TYPE | CHILD_ID_ONEKEY | PARENT_ID_ONEKEY | PARENT_ENTITY_TYPE | LINKTYPE_CODE         | BEG_VAL_DATE | END_VAL_DATE | ACTION_TYPE |
|---------|-------------------|-----------------|------------------|--------------------|-----------------------|--------------|--------------|-------------|
| R       | W                 | WUSE00235302    | WUSE00008259     | W                  | ENTITIES_LINK_WUS_DOU | 2011-05-11   | 9999-12-31   | M           |
| R       | W                 | WUSE00442157    | WUSH00001468     | W                  | ENTITIES_LINK_WUS_DOU | 2019-04-04   | 9999-12-31   | M           |
| R       | W                 | WUSE00439640    | WUSH00001468     | W                  | ENTITIES_LINK_WUS_DOU | 2019-04-04   | 9999-12-31   | U           |
| R       | W                 | WUSE00375182    | WUSH00072691     | W                  | ENTITIES_LINK_WUS_DOU | 2019-04-04   | 9999-12-31   | M           |

The file contains the following important fields:

| Column                    | Details   |
|---------------------------|---|
| <b>PROCESS</b>            | Instructions on how to handle the data: <b>R</b> (Upsert) or <b>D</b> (Delete)                    |
| <b>CHILD_ENTITY_TYPE</b>  | The object type of the losing record: <b>W</b> (Workplace (HCO)) or <b>I</b> (Individual (HCP)).  |
| <b>CHILD_ID_ONEKEY</b>    | The OneKey ID of the losing record (the new unmerged record).                                     |
| <b>PARENT_ID_TYPE</b>     | The OneKey ID of the of the winning record.   |
| <b>PARENT_ENTITY_TYPE</b> | The object type of the winning record: <b>W</b> (Workplace (HCO)) or <b>I</b> (Individual (HCP)). |
| <b>ACTION_TYPE</b>        | The action taken: <b>M</b> (Merge) or <b>U</b> (Unmerge).   |

The other columns in the file are not considered during the unmerge action.

### About the unmerge job process

Source subscriptions will unmerge the records identified by IQVIA before processing the updates in the data files. This ensures merged records are successfully split and isolated first, preventing the incoming data feed updates from updating the winning merge record with data from the losing record.

### Unmerged records

When the records are unmerged, the following actions are taken for each record.

#### Winning record

- Any active custom keys belonging to the split record are inactivated.

#### Split record (new unmerged record)

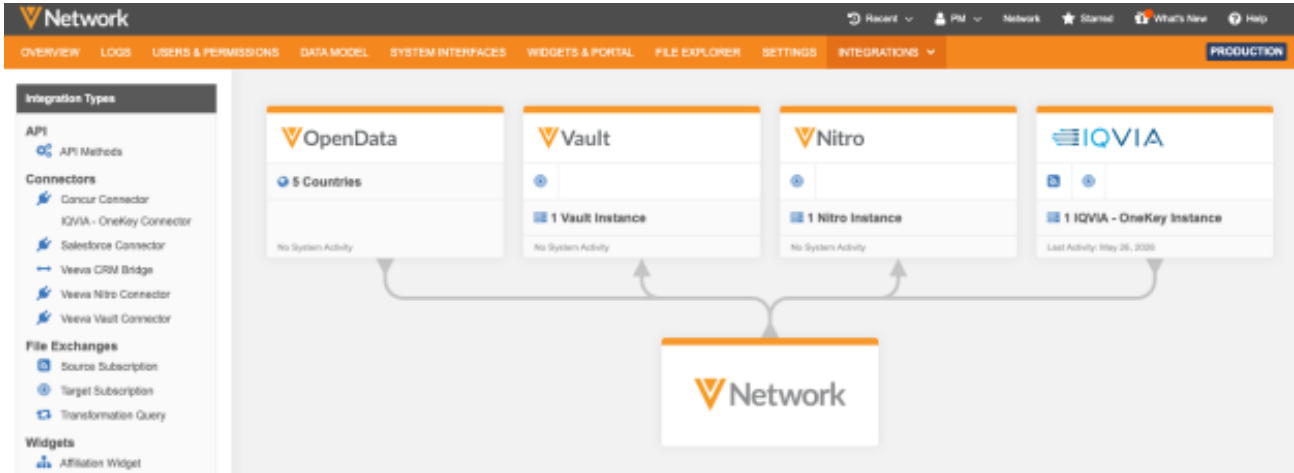
- A new Network ID is assigned.
- IQVIA custom keys originally associated with the record before it was merged are returned.

**Important** Customer owned sub-objects and fields cannot be moved to the new record. You must add them back to the new unmerged record. Use reporting to help identify the sub-objects and fields to bring back.



## INTEGRATION DASHBOARD

The IQVIA - OneKey Connector is now included in the high-level system summary on the Integration Dashboard. Administrators can click the IQVIA system to view the specific configuration details.



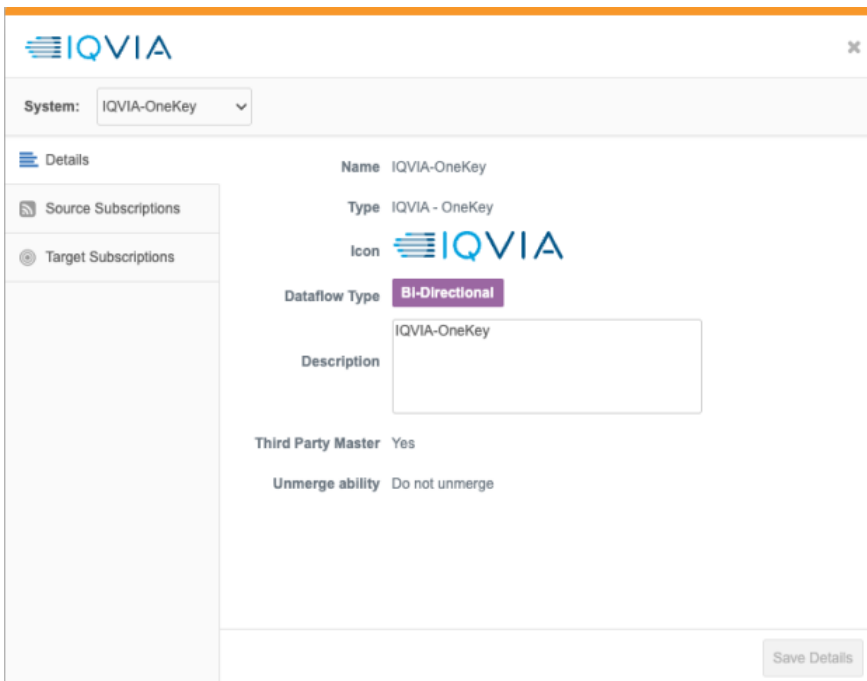
This enhancement is enabled by default if you have an IQVIA OneKey system configured in your Network MDM instance.

### ***IQVIA OneKey configurations***

From the dashboard, click the system to open the configuration pop-up.

### **System Details**

The **Details** tab displays by default. It contains the IQVIA-OneKey system configuration





### Integration details

Click on an integration to view more details. For example, click **Source Subscriptions** to see details about the job that loads the IQVIA OneKey data. The time of the last job displays in your timezone.

- Click the subscription name to navigate to that subscription configuration.
- Click the link in the **Last Job Status** column to open the job details for the latest job.

The screenshot shows the IQVIA integration details page. At the top left is the IQVIA logo. Below it, the system is identified as 'IQVIA-OneKey-DEV'. A sidebar on the left contains three options: 'Details', 'Source Subscriptions' (which is selected), and 'Target Subscriptions'. The main area features a search bar for 'Source Subscriptions' and a table with the following data:

| NAME                         | LAST RUN                | SCHEDULE | LAST JOB STATUS |
|------------------------------|-------------------------|----------|-----------------|
| <a href="#">IQVIA_OneKey</a> | 2026-05-26 15:10:36 IST | Manual   | ✓ COMPLETE      |



## Data model

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### CLUSTER MANAGEMENT

Updated cluster codes are available for the following country/third-party cluster provider combinations:

| Cluster Provider | Country        | New Version |
|------------------|----------------|-------------|
| FarmInform®      | Netherlands    | 3.0         |
| IQVIA®           | Greece         | 2.0         |
|                  | United Kingdom | 4.0         |

The new cluster version is available by default if you have the country/provider combination enabled in your Network MDM instance.

### *Update addresses*

To update addresses with the latest cluster codes:

1. In the Admin console, click **Data Model > Cluster Management**.
2. Select the country / cluster provider configuration.
3. In the **Cluster Management Details** section, expand the **Cluster Version** field and choose the latest version.
4. **Save** your changes.
5. Click **Refresh Addresses** to run a data maintenance job to ensure that all addresses for that country have the latest cluster codes.



## OpenData subscriptions

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### PRIMARY CDA ADDRESS FIELD

The Primary CDA field (`primary_cda__v`) for the Address object can now be managed by Veeva OpenData. Previously, the field could be locally managed only.

This change is available by default. Administrators can change the field ownership within their OpenData country subscriptions.

#### *Data impact*

##### Leave as locally managed (default behavior)

There is no data impact if the `primary_cda__v` field remains locally managed.

##### Change to OpenData managed

If you choose to make the field managed by OpenData for a country, the following behavior occurs:

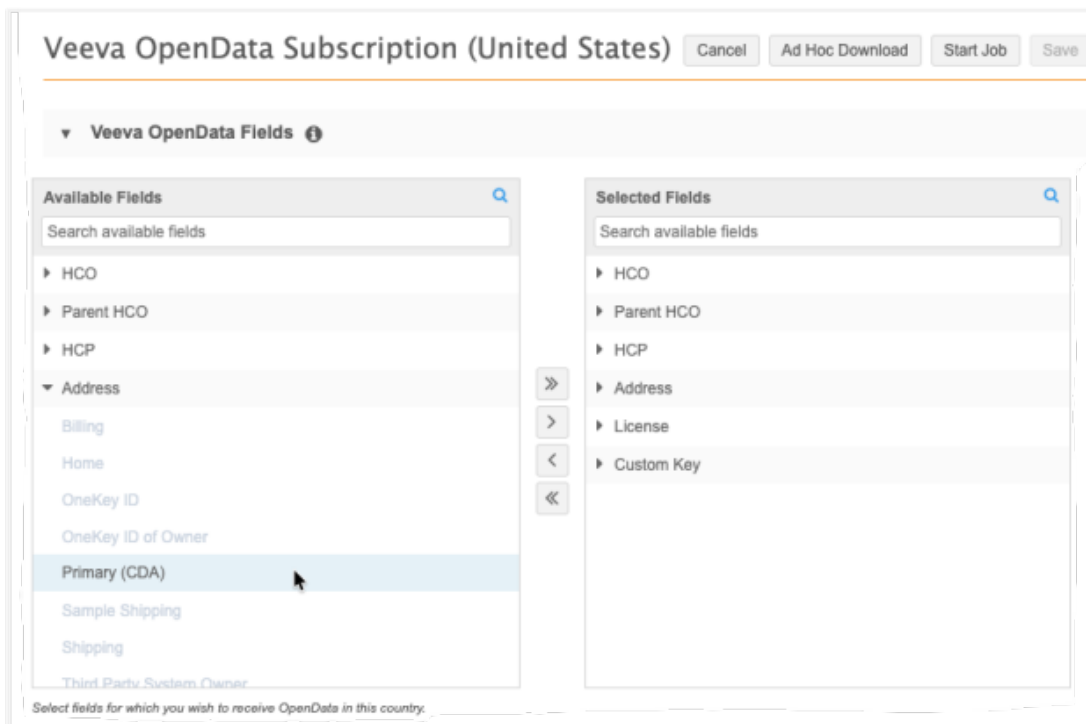
- Data change requests will be routed to OpenData data stewards for processing
- Updates to the field will be provided through your OpenData country subscription.
- Locally managed data in the field will be overwritten by OpenData data.

**Tip:** Backup existing data in the field before receiving updates from OpenData. See [Tips for preserving local data](#) in the *Veeva Network MDM Online Help*.

#### *Update the field*

To change the field to be mastered by Veeva OpenData:

1. In the Admin console, click **System Interfaces > Veeva OpenData Subscriptions**.
2. Open a country subscription.
3. In the **Veeva OpenData Fields** section, expand the **Address** section in the **Available Fields** pane.
4. Select the **Primary (CDA)** (`primary_cda__v`) field and use the **Right-Arrow** icon to move it to the **Selected Fields** pane.



5. **Save** your changes.  
The field will now be managed by OpenData for that country.
6. Repeat these steps for each country where OpenData will manage the field.



## Source subscriptions

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### ADVANCED PROPERTIES FOR REFERENCE DATA UPDATES

Administrators can configure source subscriptions to allow records to be processed even when reference data is missing or inactive for a target country. This ensures that reference data issues do not block you from getting high-priority data updates (like address or name changes). You can also define the fields that must fail when reference data is missing.

The following advanced properties can be added to the Source Subscription configuration (**Advanced Mode**):

| Advanced Property   | Value  |
|---|--|
| <pre>"job.merge.ignore.invalid.referenceData":<br/>"true/false"</pre>                                 | <p><b>true</b> - Enables the partial update behavior.</p> <p>The record will be updated but you will see a warning in the Job Error Log about the reference data issue so you can fix it.</p> <p>or</p> <p><b>false</b> (default) - Retains current behavior of rejecting the record.</p>    |
| <pre>"job.merge.disallow.invalid.referenceData.for<br/>.fields": "&lt;field&gt;,&lt;field&gt;,"</pre> | <p>A comma-separated list of field names from any object that must reject the record for bad reference values. If validation fails (for example, <code>primary_country__v</code> or <code>specialty_1__v</code>).</p> <p>This property is ignored if the above property is <b>false</b>.</p> |

This enhancement is available by default. Administrators can set the properties in the subscription configuration.



## Vault CRM integrations

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### VAULT CRM CREDENTIAL

To simplify integrations, Vault CRM provisions a dedicated Network System User in each Vault CRM instance.

This enhancement allows Vault CRM administrators to manage the Network MDM integration without maintaining a Vault Integration username and password. This single-purpose user eliminates conflicts with other integrations that use the same user and removes issues that can occur when passwords expire.

To support this change, in your Network MDM instance, you can now create a secure connection to Vault CRM using the new Vault CRM credential type. Previously, the Vault credential was used with the Vault Integration user and password.

This enhancement is enabled by default in your Network MDM instance.

### *About the Network System User in Vault CRM*

A Network System User is provisioned in Vault CRM for every Vault CRM instance. This user replaces the Vault Integration user.

The user is set with predefined permissions, but you will need to extend the permissions for the user to be fully functional. For example, provide access to object types and custom fields.

The Network System User is supported in Vault CRM 26R1.3 (June 2026). Details are available in the [Vault CRM 26R1.3 Release Notes](#).

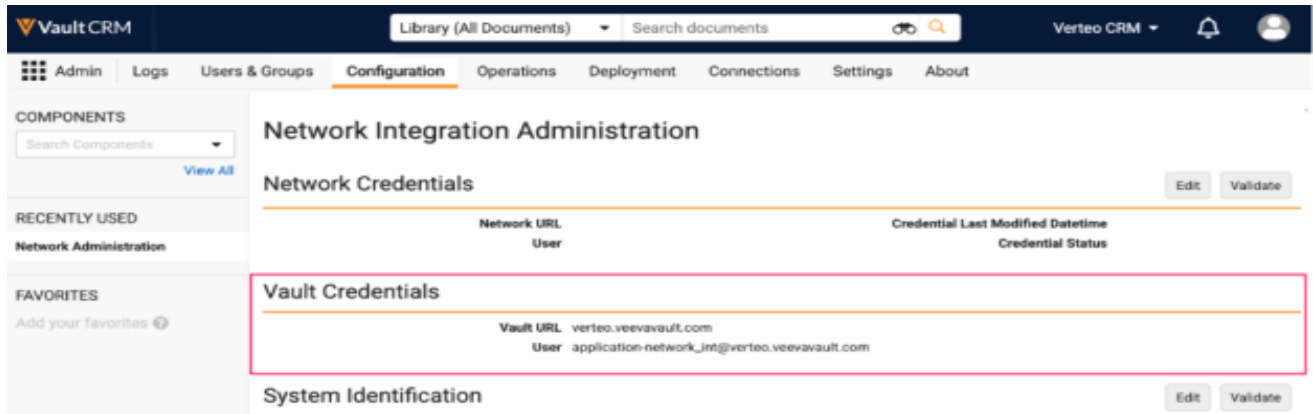
### *New Vault CRM implementations*

When you are setting up a new Vault CRM implementation, the Network System User is enabled by default on the Network Integration Administration page (**Configuration**).

The **Credentials** section displays the **Vault URL** and the **User**. The naming convention of the user is `application-network_int@<vault_domain>`.



## Example



**Note:** In the **Network Credentials** section, add the Network URL and Network Integration User as usual so you can connect your Network MDM instance to Vault CRM.

### *Existing Vault CRM implementations*

If you are already integrating with Vault CRM, update your Vault CRM and Network MDM configurations to use the Network System User.

**Important:** After switching to the Network System User, the change cannot be reversed.

### Process

The following tasks must be completed in Vault CRM and Network MDM to update the integration to use the Network System User.

- **Vault CRM** - Complete the prerequisite tasks for the Network System User.
- **Network MDM** - Create a Vault CRM credential. This new credential type uses the Network System User to connect Network MDM to Vault CRM.
- **Network MDM** - Update the Vault CRM Bridge to use the new Vault CRM credential.
- **Vault CRM** - Switch from using the Vault Integration user to the Network System User.

### *Prerequisite tasks for the Network System User*

Complete these tasks in Vault CRM:

- Update the permissions for the Network System User based on your business needs. For example, provide access to custom fields and object types.
- Create or update Veeva Settings and Network Settings for the Network System User Application Profile (**System User Application Profile**).
- Create a Veeva Support ticket to update data change requests that are pending from Vault CRM to include the Network System User.



### Create a Vault CRM credential

Add a Vault CRM credential in your Network MDM instance. This new credential type uses the Network System User instead of the Vault Integration user.

### Supported features

The new credential can be used for the following features:

- Data Launch Accelerator
- Vault CRM Bridge
- Validate Vault CRM Bridge

**Note:** The Vault CRM credential is not supported for Veeva Connectors and Vault Data Components. Continue using a Vault credential for these features.

### Add the credential

1. In the Admin console, click **Settings > External Credentials**.
2. Expand the list and choose **Vault CRM**.

Review the information in the dialog and ensure that the Network Integration username, password, and URL are added to the Network Administration page and that the connection is valid. For details, see [Administrative Tools](#) in the *Vault CRM Online Help*.

3. Define the Vault CRM credential **Name** and the **Vault ID**.

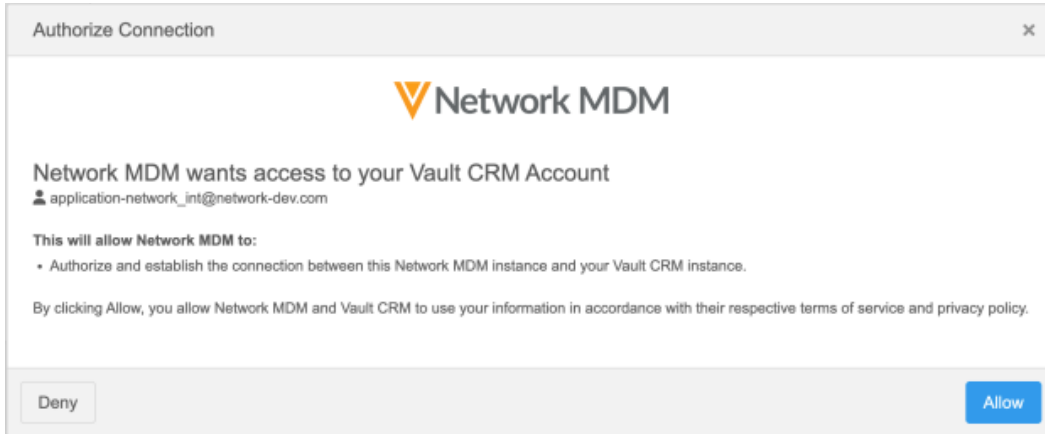


- 4. Click **Authorize Connection**.

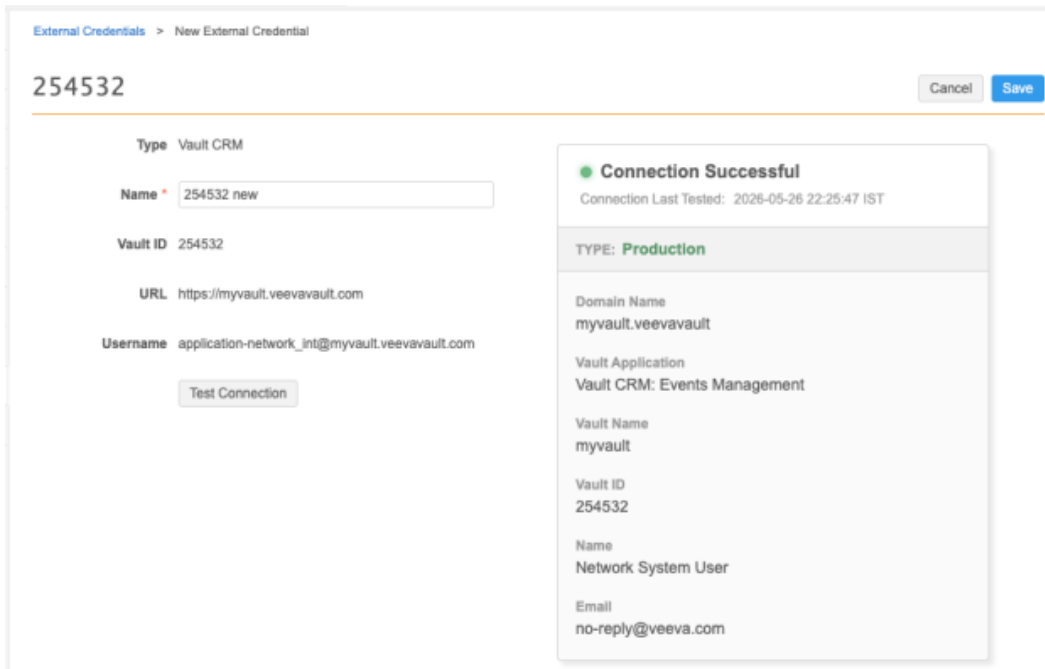
Network MDM validates that the Vault CRM instance is configured to point to this Network MDM instance.

- 5. If the validation is successful, the **Authorize Connection** dialog displays.

Click **Allow** to confirm that you want to connect your Network MDM instance to the Network System User in Vault CRM.



- 6. The **Test Connection** action is automatically triggered. If the connection is made to Vault CRM, a success message displays.



- 7. **Save** your changes.



### Update the Vault CRM Bridge

Change the credential used for the bridge so your bridge jobs continue to connect to Vault CRM.

- In a bridge configuration, expand the **External Credential** list and choose the credential under the **Vault CRM** heading.

**My\_Vault\_CRM\_Bridge Details** Start Cancel Save

**Details**

Name

Type Vault CRM Data Subscription

Status  Enabled  
 Disabled

**Connection Settings**

The external credentials for the Vault CRM Integration User will be used to run the Network Bridge jobs.  
If you have not created any credentials for your Vault CRM Integration User, [Click here](#)

**For integration with Vault CRM, it is recommended to select a Vault CRM external credential.**

External Credential

**Advanced Settings**

Revision Data Value (Optional)

Search

- Vault CRM
- 164258
- 187431
- 254532
- Vault
- dcr-0130

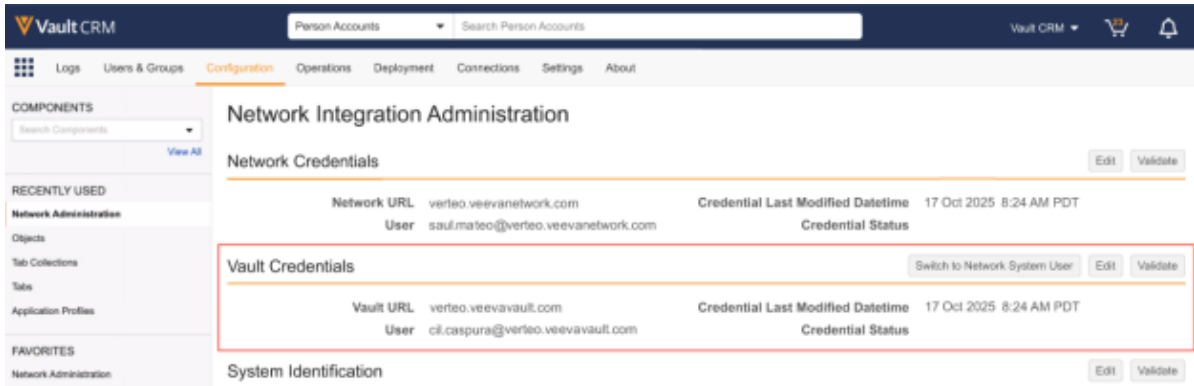
The bridge will now use the Vault CRM credential to connect to Vault CRM.



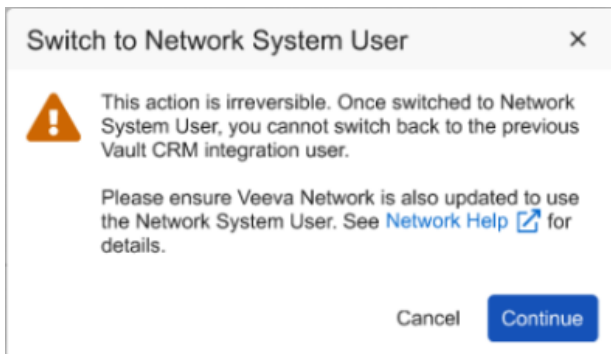
### Switch to the Network System User

To start using the Network System User:

1. In Vault CRM, open the Network Integration Administration page (**Configuration**).



2. In the **Vault Credentials** section, click **Switch to Network System User**.
3. An alert displays to ensure that you understand that the change is not reversible. Click **Continue**.



The **Vault Credential** section updates to change the existing Vault Integration user credentials to the Network System User credentials.

**Note:** There is no **Edit** button for the **Vault Credentials** section. The Network System User cannot be changed.



## API

### VERSION UPDATE

The Network API is updated to v39.0.

The Network API version is updated in this release to support the [Master data disclaimer](#) feature.

As with all version updates, Integration Users should continue to use v38.0 until there is a change for v39.0 that they want to apply.

For more information about the Network API, see the *Veeva Network API Reference* at <http://developer.veevanetwork.com>.

### RESTRICT ACCESS TO AUTHORIZED SYSTEMS

The Change Request Search and Retrieve APIs now enforce the system access restrictions in your user profile, automatically limiting results to DCRs from your authorized systems. Previously, the Change Request API returned all DCRs.

Users » john.smith@verteo.veevanetwork.com

john.smith@verteo.veevanetwork.com

Cancel Reset Password Save

▼ Additional Permissions

API Access Selected Systems Only

Select the systems this user will have API access to

IQVIA OneKey × SAP ×

Compliance Data Hide Preview box on profile

Data Lineage Display Preview box on profile

This enhancement is enabled by default in your Network MDM instance.

### Access to systems

Administrators can define the systems that users have API access to in each user profile.

1. In the **Additional Permissions** section, choose **Selected Systems Only** for the **API Access** setting.
2. In the field, add the systems.

When an API request is made to search or retrieve third-party master DCRs, the DCRs will be filtered by the list of authorized systems in the user's profile. If the user's permission is set to **All Systems**, the API will continue to return all DCRs.